

JCCC Positions (15)

1. ISAF Configuration Management

- The ISAF Configuration Management Officer (CMO) post is an integral and essential requirement in the CIS management process within ISAF. The CMO will provide effective configuration management (CM) and control of all CIS systems within the NS, MS and NU environments. The duties encompass not only CM but also quality control and performance measurement. The CMO is the in-theatre representative of the NCSA Configuration Management and Quality Management (CMQC) Branch within the Systems Management Division (SMD). He is the POC for all matters relating to the day-to-day management of the fielded CIS operational baselines, change management, patch management and software licence management of the in-theatre systems. As such, he is required to interface with operational staff, NCSA HQ and NC3A Field Office staff on a daily basis
2. Repair / Exchange specialist / receipt & dispatch supervisor - Accounting for ISAF owned Communications and Information System (CIS) property at HQ ISAF, Kabul Multi National Brigade (KMNB) and Kabul International Airport (KAlA) in accordance with NCSA instructions. Responsible for the correct receipt, storage, issue, ordering and stock control of the total supply inventory including repairable and non-repairable communications equipment within the three ISAF locations. Tracking all equipment submitted to the repair cycle. Produce accurate input of information to the NATO Depot Support System (NDSS) computer in order that Equipment Maintenance Requests (EMR) are processed in accordance with current procedures. Supervises the operation, care and servicing of material handling equipment. Responsible for preparing manifests and co-ordinating shipments to and from Depot 26
 3. Hardware Tech - Performing depot level maintenance, repair and upgrade of data communication and voice switching systems and its peripherals as well as computers, mainly PCs, such as stand alone PC workstations and servers. Repair of peripheral equipment down to component level such as modem, printer and facsimile. Performs when required work assignment, equipment inventory and regular status checks of tools and test equipment. Ensures replenishment of bench stock and office supplies. Establishes and maintains a maintenance cleaning schedule for all CIS equipment. Performs daily administration duties of the NATO Depot Support System (NDSS) server and network. Receiving/Sending NDSS Data transmissions.
 4. Lan/Wan Manager - Support policy and procedures production that will ensure the performance and integrity of the LAN/WAN, and ensures proper implementation. Installation and maintenance of active equipment (routers and switches). Performing fault and problem management to ensure services are being maintained according to requirements. Monitors, prioritizes and mitigates problems to ensure network services are maintained. This area will also support Network Configuration Documentation and Design. This area could require shift duty.
 5. AIR C2 NETWORK TECHNICIAN (2) – Expert on the Air Command and Control System. Maintains Air to Air radios, and the router and switches required to maintain this key C2 capability
 6. HELPEDESK TECHNICIAN - Primary point of contact for the staff users in any CIS related problems. Deploys images for workstation, and support production of images for new hardware. Responsible for first level user support. Supports Depot 26 in the installation of new PCs. This area will require shift duty.
 7. DATA BASE ADMINISTRATOR (2) - Programs such as JOIIS, iGEOSit and C2PC require a large amount of support to keep them functioning effectively. Responsible for the monitoring and maintenance of the ISAF operational databases, the applications which use them, and the servers they run on. Coordinates and implements upgrades to the ISAF databases in close coordination with the Chief System Administrator and the Chief IS. Conducts the day to day operations on the databases. Produces SOPs and User Guides for the Management

and use of the operational databases. Assists the Helpdesk with installation of software related to the client-end of the databases when required. Support user training as required

8. CIS TRAINING (4) – Trainers for a wide variety of communication systems and IS applications
9. RADIO OPERATOR/TECHNICIAN – Maintains radio-based communications equipment in HQ ISAF and Kabul Capital Region; Provides operational and strategic radio based communications with SHF Line of Sight, Satellite, VHF, HF, and UHF radio systems, Maintains the ISAF TACSAT radio network, Maintains HQ ISAF INMARSAT equipment, Maintains the HQ ISAF pager system, Administers the ISAF Command Network (ICN), including minor radio repairs, radio programming, and managing user functions such as talkgroups and channel assignment, Plans and conducts preventative first and limited second line maintenance on the radio system and ancillaries, Determines requirements and requests resupply of essential items
10. Systems Administration - Monitoring of the ADP systems and all ADP Security related areas. Implementing necessary ADP Security settings into the ADP System. Installs, operates and maintains network components (e.g. Servers, Switches, Routers). Responsibility for all networking support beyond the capabilities of the Helpdesk section, including support in installation, operation and maintenance (IOM) of the NATO-Support Functional Area Services (FAS). Installation of workstations, relevant software images, creation and monitoring of user accounts. Conducting data back up and data recovery actions. Maintaining configuration data including domain information, settings and changes. Responsibility for the ADP equipment and Server Room including inventory, maintenance and cleaning. Updating & accounting for crypto. Implementation of new software. Support user training in ADP matters.